



SHASP is a program of Wombat Housing and Support Services

*Wombat is based in North Melbourne but Wombat goes where it's needed and to where it suits the people who use its services.*

If your local Housing Office is Carlton, North Melbourne, Footscray or Ascot Vale and you think you are eligible for the SHASP program, contact Wombat;

**(03) 8327 2222**  
**1800 887 775**

If your Housing Office is Sunshine, Contact the Salvation Army (SASHS)

**(03) 9312 5799**



Wombat is a community organisation funded primarily by DHS.  
All services provided by Wombat are free.

## Social Housing Advocacy and Support Program



### wombat housing and support services

191 Melrose Street  
North Melbourne 3051

PO Box 1183  
Kensington 3031

Phone: (03) 8327 2222  
Freecall: 1800 887 775  
[www.wombat.org.au](http://www.wombat.org.au)

# SHASP

## Social Housing Advocacy and Support Program

The Social Housing Advocacy and Support Program is for people in public housing who need support.

People who are eligible for SHASP can get help to establish, strengthen or maintain their tenancy with the Office of Housing.





## Social Housing Advocacy and Support Program (SHASP)

- ◇ Identifies and addresses the underlying issues which contribute to the risk of tenancy breakdown for the individual.
- ◇ Supports tenants to achieve outcomes that lead to successful, sustainable public housing tenancies.
- ◇ Reduces preventable exits from public housing.
- ◇ Prevents homelessness.

*\*\* Please note that SHASP has a waiting list, so there may be a short delay prior to support \*\**

## SHASP CAN SUPPORT YOU **IF**

- ◇ You are a new tenant who requires additional assistance.
- ◇ Are isolated and require support to maintain your tenancy.
- ◇ You are at risk of being evicted from public housing due to issues like:
  - ◆ Rental arrears
  - ◆ Behavioural issues
  - ◆ Failure to maintain your property
- ◇ SHASP is a case management service that supports vulnerable and at risk clients whose personal circumstances are impacting upon their ability to maintain a tenancy.

## SHASP CAN SUPPORT YOU **BY**

- ◇ Helping you to establish your new tenancy .
- ◇ Helping with arrangements so you can settle in and make a home.
- ◇ Helping you to make links in your new local area and with support networks.
- ◇ Giving you someone to work with on issues that you identify as being a problem for you.
- ◇ Working through the service system with you so you can maintain your tenancy. SHASP can case manage and co-ordinate referrals to appropriate programs.