



## WOMBAT'S ORGANISATIONAL VALUES

As stated in Wombat's Governance Policy Framework (EP02) Wombat's Organisational Values are intended to capture something about the culture of our organisation. They guide our policy development, service delivery, decision-making, internal and external relationships, including service users and with external bodies.

Responsiveness	We endeavour to respond to the individual needs of people seeking our support
Authenticity	We place high value on being honest, genuine and communicating as directly and as clearly as possible.
Connection	We foster connection, warmth and good humour within our organisation and in our dealings with others
Accountability	We endeavour to be open, transparent and accountable to each other, to the people who use our services, to government and to the wider community.
Innovation	We are open to new ideas and embrace change. We will continue to explore new and innovative service delivery models and advocacy strategies. We acknowledge success and failure and endeavour to learn from both.

## WOMBATS MISSION AND KEY OUTCOMES

Homelessness is experienced when members of the community do not have secure housing that enables them to live safely and with dignity.

## WOMBAT'S MISSION

People who are homeless or at risk of homelessness who have links with Melbourne's North West are supported to attain and maintain suitable housing.

### Key outcomes

#### Major components of Wombat's mission are –

1. People who are homeless or at risk of homelessness access Wombat's services easily and comfortably
2. All potential referral agencies and organisations are aware of Wombat's role in the broader support service system and refer people to us with confidence.
3. People being supported by Wombat enjoy a stable living environment and develop the skills they need to sustain suitable, long-term housing.
4. Wombat is a lead voice in strategic alliances that are advocating vigorously for increased social housing and support services for people who are experiencing homelessness or at risk of it.
5. Wombat is a respected organisation known for its professionalism, innovation, financial stability, independence and passion. It is also an employer of choice.